



FILED ELECTRONICALLY

May 18, 2026

Mr. Nathan Dore
Manager, Gas Safety
Maine Public Utilities Commission (PUC)
18 State House Station
Augusta, ME 04333

Monthly Maine PUC Reports

Dear Mr. Dore:

Enclosed for filing on behalf of Maine Natural Gas d/b/a Unitil ("Unitil" or the "Company") is the Company's April, 2026 following monthly reports:

- Monthly Leak Report¹
- Plastic Piping Data Collection Initiative (N/A for April)
- Monthly Odorization Report
- Monthly Analysis of Response to Gas Odor and Leak Reports

If I can be of further assistance, please contact me at (603) 918-2396.

Sincerely,

A handwritten signature in black ink, appearing to read "Meggan Pena".

Meggan Pena
Director Pipeline Safety & Compliance

¹ Unitil may perform multiple repairs on a single leak ID until there is no gas found upon re-check. As a result, all leak repairs are reported, but may not tie back to a new or carried over leak of a given month. The summary may vary from month to month due to potential record lag within the system.

Monthly LEA

Company: Unutil

Division: Maine Natural Gas - Brunswick

Year: 2026

MONTH: April

	Class 1	Class 2
Number of Leaks Beginning of the Month	0	0
Number of Leaks Reported during the Month	1	0
Number of Leaks Repaired during the Month	1	0
Leaks reported and awaiting Repair at end of the Month	0	0

AK REPORT

Class 3-Underground	Class 3 - Above Ground Non Hazadous	Total
0	0	0
0	6	7
0	6	7
0	0	0

Emergency Response Times

MNG Augusta work orders from 04/01/2026 to 4/30/2026

Total orders in sample: 3

Orders responded to in < 30 minutes for Regular Hours: 2 (67% of total records returned.)																						
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
4/21/2026	3:20:23 PM	264 Civic Center Dr	AUGUSTA	ME	Jeffrey Rancourt	Nicole Clark	9102 - 0	TC GAS LEAK INSIDE	MAN0000624		0	8	4/21/2026 15:21	4/21/2026 15:25	4/21/2026 15:26	4/21/2026 15:33	4/21/2026	4:14:39 PM	41	13	Regular Hours	< 30 minutes
4/30/2026	7:45:39 AM	661 LEIGHTON RD	AUGUSTA	ME	Justin McKenna	Becca Cunha	9100 - 0	TC GAS LEAK OUTSIDE	MAN0000631		0	0	4/30/2026 7:45	4/30/2026 7:46	4/30/2026 7:46	4/30/2026 7:46	4/30/2026	9:14:12 AM	87	0	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes for After Hours: 1 (33% of total records returned.)																						
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
4/7/2026	5:07:27 PM	316 west river rd	AUGUSTA	ME	Justin McKenna	Becca Cunha	9102 - 0	TC GAS LEAK INSIDE	MAN0000615		1	11	4/7/2026 17:08	4/7/2026 17:11	4/7/2026 17:11	4/7/2026 17:22	4/7/2026	5:25:03 PM	2	15	After Hours	< 30 minutes

Orders responded to in < 30 minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 31-45 Minutes for Regular Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 31-45 Minutes for After Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 31-45 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 46-60 Minutes for Regular Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 46-60 Minutes for After Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 46-60 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 61-75 Minutes for Regular Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 61-75 Minutes for After Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in 61-75 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in > 75 Minutes for Regular Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in > 75 Minutes for After Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Orders responded to in > 75 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	

Total

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	3	100%	15	2	100%	15	1	100%	15	0	0%

30	0	100%	30	0	100%	30	0	100%	30	0	0%
45	0	100%	45	0	100%	45	0	100%	45	0	0%
60	0	100%	60	0	100%	60	0	100%	60	0	0%
75	0	100%	75	0	100%	75	0	100%	75	0	0%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	0%
Total	3		Total	2		Total	1		Total	0	

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